

Balfour Beatty
Construction

NTA Elementary and Middle Schools
2600 NC Highway 24
Cameron, NC 28327
(919) 499-5000

Mr. Eric Brokmeyer
Concrete Service Co., Inc.
1200 Ramsey Street
Fayetteville, NC 28302

Project: NTA Elementary and Middle Schools (BBC Project #10461)

Dear Mr. Brokmeyer:

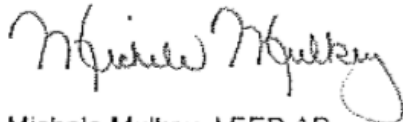
Commitment is one of the many words used today to describe customer service. However, few companies truly exemplify commitment like Concrete Service Co. You and your company's consistent desire to provide outstanding service and a quality product created an invaluable partnership with our firm that has resulted in the successful completion of the NTA Elementary and Middle Schools, an almost 200,000 sf building constructed of tilt wall panels.

Commitment could never be more obvious then during those times whenever things were not quite perfect. Concrete Service Co's commitment became transparent as you attended meetings, coordinated deliveries to meet our crazy schedule, and placed people on the ground throughout each concrete pour to insure quality exceeded our expectations. As we worked together, it became evident that no request was to small, and you were committed to make us feel like we were the most important client you were working with.

Thank you, Eric and Concrete Service Co., for your commitment to Balfour Beatty Construction. Our project's success would not have ever been possible without you and the employees who support your efforts.

Sincerely,

BALFOUR BEATTY CONSTRUCTION



Michele Mulkey, LEED AP
Project Manager
CQC System Manager